

Department of Justice

CONSUMER AFFAIRS & FAIR TRADING

Level 3, 15 Murray Street, Hobart TAS 7000

GPO Box 1244, Hobart TAS 7001

Phone 1300 65 44 99 Fax 03 6233 4882

Email consumer.affairs@justice.tas.gov.au Web www.consumer.tas.gov.au



Complaint Form [NOT TO BE USED IF CLAIMING A RENTAL BOND DEPOSIT]

To lodge a complaint with the Office of Consumer Affairs and Fair Trading you must complete this form and supply any and all documentation as evidence in support of your allegation.

Prior to submitting this form you should discuss the issue with the business, trader, property agent, owner or manager and seek appropriate redress directly from them in writing.

Consumer Affairs & Fair Trading has no jurisdiction to pursue civil action on your behalf.

What is your area of Complaint?

Fair Trading

Residential Tenancy

| Your details | | | |
|----------------------------------|---|------------|--|
| Full name | | | |
| Current address (Residential) | | | |
| Current address (Postal) | | | |
| Phone number | () | Mobile no. | |
| Email | | | |
| Business Trader Owner | | | |
| Name | | | |
| Address | | | |
| Phone | | | |
| Email | | | |
| Summary of complaint | <small>[including relevant dates]</small> | | |

How would you like us to respond to your complaint?

Email

Telephone

In writing

What would you like us to do with your complaint?

Nothing

Investigate

Make an order [Residential Tenancy Only]

Once you have submitted this form your complaint will be allocated to an investigation officer who will contact you if further information is required. If we decide to prosecute; you may be required to give evidence in court.

You can submit a completed form to us using any of the following methods.

Email consumer.affairs@justice.tas.gov.au

Post GPO Box 1244, Hobart TAS 7001

Fax 03 6233 4882

