

Consumer Affairs

& Fair Trading



In relation to the licensed activities for an Agent – Individual licence for Security, Crowd Control and Inquiry Agent and Employee licence activities for Security Guard and Crowd Controller.

The Commissioner for Corporate Affairs has selected the following units of competency from the CPP07 Property Services training package as the criteria for meeting the requirements of Section 9 of the Act.

CROWD CONTROL AGENT AND CROWD CONTROLLER

Prerequisite training: These two units must be completed before they can make application

CPPSEC2002A	Follow workplace safety procedure in the security industry
HLTFA301B	Apply first aid (or a senior first aid work place level 2)

Completion of the rest of the units within 12 months

CPPSEC2001A	Communicate effectively in the security industry
CPPSEC2002A	Follow workplace safety procedure in the security industry
CPPSEC2003A	Work effectively in the security industry
CPPSEC2004A	Respond to security risk situation
CPPSEC2005A	Work as part of a security team
CPPSEC2007A	Screen people

CPPSEC2010A	Protect safety of persons
CPPSEC2011A	Control access to and exit from premises
CPPSEC2012A	Monitor and control individual and crowd behaviour
CPPSEC2017A	Protect self and others using basic defensive techniques
HLTFA301B	Apply first aid (or a senior first aid work place level 2)

SECURITY AGENT AND SECURITY GUARD

Prerequisite training: These two units must be completed before they can make application

CPPSEC2002A	Follow workplace safety procedure in the security industry
HLTFA301B	Apply first aid (or a senior first aid work place level 2)

Completion of the rest of the units within 12 months

These core units

CPPSEC2001A	Communicate effectively in the workplace
CPPSEC2002A	Follow workplace safety procedures in the security industry
CPPSEC2003A	Work effectively in the security industry
CPPSEC2004A	Respond to security risk situation
CPPSEC2005A	Work as part of a security team

CPPSEC2006A	Provide security services to clients
HLTFA301B	Apply first aid (or a senior first aid work place level 2)

Plus any 4 of the following

CPPSEC2007A	Screen people
CPPSEC2008A	Screen items
CPPSEC2009A	Give evidence in court
CPPSEC2010A	Protect safety of persons
CPPSEC2011A	Control access to and exit from premises
CPPSEC2012A	Monitor and control individual and crowd behaviour
CPPSEC2013A	Protect valuables in transit
CPPSEC2014A	Operate basic security equipment
CPPSEC2015A	Patrol premises
CPPSEC2016A	Contribute to investigative activities
CPPSEC2017A	Protect self and others using basic defensive techniques
CPPSEC2018A	Monitor electronic reporting facility
CPPSEC2019A	Monitor biometric equipment
CPPSEC2020A	Provide technical security services to clients
CPPSEC2021A	Install security equipment and systems
CPPSEC2022A	Install mechanical lock and locking systems
CPPSEC2023A	Install CCTV equipment
CPPSEC2024A	Implement electronic monitoring procedures
CPPSEC2025A	Sell security products and services
CPPSEC2026A	Perform routine maintenance on security equipment and systems

Facts & Information

INQUIRY AGENT

No prerequisite training all units to be complete within 12 months of the licence being issued

CPPSEC3002A	Manage conflict through negotiation
CPPSEC3009A	Prepare and present evidence in court
CPPSEC3012A	Store and protect information
CPPSEC3026A	Work effectively in investigative services
CPPSEC3027A	Develop investigative plan
CPPSEC3028A	Compile investigative report
CPPSEC3029A	Provide quality investigative services to clients
CPPSEC3030A	Conduct surveillance
CPPSEC3031A	Organise and operate surveillance vehicle
CPPSEC3032A	Gather information by factual investigation
CPPSEC3033A	Conduct interviews and take statements
CPPSEC3034A	Operate information gathering equipment

In relation to the licensed activities for a Commercial Agent and a Commercial Sub-Agent. The Commissioner for Corporate Affairs has selected the following units of competency from the FNS30404 Financial Services Mercantile Agent training package as the criteria for meeting the requirements of Section 9 of the Act.

COMMERCIAL AGENT AND

COMMERCIAL SUB AGENT

No prerequisite training all units to be complete within 12 months of the licence being issued

FNSICGEN301B	Communicate in the workplace
FNSMERC301B	Collect debts
FNSMERC302B	Repossess property
FNSMERC303B	Serve legal process
FNSMERC304B	Locate subjects
FNSMERC402B	Initiate legal recovery of debts
BSBCMN308A	Maintain financial records

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Security Industry Licensing Approved units of Competency

